



ERYICA

Annual Report

2013



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dear reader

We are glad to present you ERYICA's Annual Report for the year 2013.

As every year, ERYICA presents the activities of the organisation during the last 12 months in an Annual Report. This year the content of the booklet has been somewhat restructured, to give a better and separate overview of activities and organisational information. I hope you will find this new arrangement easy to follow.

2013 was a year of new beginnings in several aspects. The General Assembly elected a new Governing Board, we started the Youth on the Move – InfoMobility project, as well as the preparations for the Summer University of 2014. We carried out a survey with the largest outreach so far, on the information needs of young people. And the Secretariat moved to new offices!

On the other hand, 2013 was also a year of continuation. Our trainings and other services, the online support tools stayed in operation and were continuously improved.

The Training Task Force continued the development of a new training course and updated old ones. We issued the next edition of the Good Practice booklet, based on stories published on SHEryica, the online platform for youth information workers that facilitates networking since 2010. Based on previous success, a second group of Youth Ambassadors were trained and involved in ERYICA's activities.

In this spirit of continuity, we also have to mention our excellent cooperation with our partners and stakeholders that mutually helped the realisation of our aims during the past year, even more than before. We will do our best to cherish these partnerships in the future, too.

To bridge the gap between new beginnings and continuity, we need to mention the most important event of ERYICA in 2013, the Symposium on Youth Policy in South

East Europe. In a certain view, this was a first, organised with an unprecedented level of cooperation and support so far, with a focus on evidence based youth information work. At the same time, the content and aims definitely underline continuity. Social inclusion of young people and their access to rights with the tools of youth information and counselling is not new but creates a 'fil rouge', a leitmotif along which we continue our work in the next years.



Sanja Vuković-Čović

Sanja Vuković-Čović
ERYICA President

2013 at a glance

25 Members, **7** Affiliated organisations and **2** Co-operating organisations in **27** countries



14 training courses on youth information work, organised in **8** countries, certifying **219** participants



an online survey among young users of youth information and counselling services gathered **438** answers from **14** countries and in **11** languages



following new translations, the youth information starter kit is available in **7** language

59771 people saw an eryica post on facebook



about

...Youth Information

Generalist youth information and counselling services have been offered since 1960's in more and more European countries.

Young people who are in transition from childhood to adulthood are at a special and very important point in their lives. They have to make certain decisions that will have a significant impact on their future. The choices they make about their education, career paths and other parts of their personal lifestyle will define their lives. These autonomous first-time decisions need to be based on **unbiased, complete and comprehensive information**.

The essential aim of youth information and counselling is to help guide young people in all aspects of their lives and in their autonomous decision-making. It builds on the fact that **it is not possible to make a sound decision without knowing one's options and alternatives**.

The online world made communication and search for information smoother, yet not easier. Years of getting questions and giving answers in a professional manner show that young people do need assistance in understanding how society works to make informed decisions that will shape their future.

Youth information aims to:

- provide reliable, accurate and understandable information,
- give access to different sources and channels of information,
- give an overview of the options and possibilities available on all relevant topics,
- help young people sift through the information overload they face today,
- ensure that young people are aware of all the rights and services available to them and that they know how to access them,
- provide support in evaluating the information obtained and in identifying quality information,
- guide young people in reaching their own decisions and in finding the best options open to them,
- offer different channels of communication and dialogue in order to directly support young people in their search for information and knowledge,
- contribute to the information literacy of young people.

about

...ERYICA

is an **independent European organisation**, composed of **national youth information co-ordination bodies and networks**.



It works to intensify **European co-operation** in the field of **youth information work and services**. It aims to **develop, support and promote** quality generalist youth information policy and practice at all levels, in order to meet the information needs of young people in Europe and to apply the principles of the European Youth Information Charter.

ERYICA is an international non-governmental, non-profit association, established on 17 April 1986 in Madrid, Spain. ERYICA is registered in the Grand-Duchy of Luxembourg, in accordance with the 1928 Luxembourg law on associations.

In 2013, our network consisted of 25 Members, along with 7 Affiliated and 2 Co-operating Organisations in 27 countries.

the eryica framework

ERYICA's core framework documents are the European Youth Information Charter, adopted by the ERYICA General Assembly in 2004 and the Principles for Online Youth Information, adopted by the ERYICA General Assembly in 2009.



european youth information charter

Adopted in Bratislava (Slovak Republic) on 19 November 2004, by the 15th General Assembly of the European Youth Information and Counselling Agency (ERYICA).

PREAMBLE

In complex societies and in an integrated Europe that offers many challenges and opportunities, access to information and the ability to analyse and use information is increasingly important for young Europeans. Youth information work can help them to achieve their aspirations and can promote their participation as active members of society. Information should be provided in ways that enlarge the choices available to young people, and that promote their autonomy and empowerment.

Respect for democracy, human rights and fundamental freedoms implies the right of all young people to have access to complete, objective, understandable and reliable information on all their questions and needs. This right to information has been recognised in the Universal Declaration of Human Rights, in the Convention on the Rights of the Child, in the European Convention for the Protection of Human Rights and Fundamental Freedoms, and in the Recommendation N° (90) 7 of the Council of Europe concerning information and counselling for young people in Europe. This right is also the basis for youth information activities undertaken by the European Union.

INTRODUCTION

Generalist youth information work covers all topics that interest young people, and can include a spectrum of activities: informing, counselling, advising, guiding, supporting, befriending, coaching and training, networking, and referral to specialised services. These activities may be delivered by youth information centres, or through youth information services in other structures, or using electronic and other media. The principles of this Charter are intended to apply to all forms of generalist youth information work. They constitute a basis for minimum standards and quality measures which should be established in each country as elements of a comprehensive, coherent and co-ordinated approach to youth information work, which is a part of youth policy.

PRINCIPLES

The following principles constitute guidelines for generalist youth information work, which seeks to guarantee the right of young people to information:

1. Youth information centres and services shall be open to all young people without exception.
2. Youth information centres and services seek to guarantee the equality of access to information for all young people, regardless of their situation, origin, gender, religion, or social category. Special attention should be paid to disadvantaged groups and to young people with specific needs.
3. Youth information centres and services should be easily accessible, without any appointment being required. They should be attractive for young people, with a friendly atmosphere. The operating hours should meet the needs of young people.
4. The information available shall be based on the requests of young people and on their perceived information needs. It should cover all topics that could interest young people, and should evolve in order to cover new topics.
5. Each user shall be respected as an individual and the response to each question shall be personalised. This shall be done in a way that empowers users, promotes the exercise of their autonomy, and develops their capacity to analyse and use information.
6. Youth information services shall be free of charge.
7. Information is given in a way that respects both the privacy of users and their right not to reveal their identity.
8. Information is provided in a professional manner by staff trained for this purpose.
9. The information offered is complete, up-to-date, accurate, practical and user-friendly.
10. Every effort is made to ensure the objectivity of the information provided through the pluralism and verification of the sources used.
11. The information offered shall be independent of any religious, political, ideological or commercial influence.
12. Youth information centres and services shall strive to reach the largest possible number of young people, in ways that are effective and appropriate to different groups and needs, and by being creative and innovative in their choice of strategies, methods and tools.
13. Young people shall have the opportunity to participate, in appropriate ways, in different stages of youth information work, at local, regional, national and international levels. These can include, among others: identifying information needs, the preparation and delivery of information, managing and evaluating information services and projects and peer group activities.
14. Youth information centres and services shall co-operate with other youth services and structures, especially in their geographical area, and shall network with intermediaries and other bodies that work with young people.
15. Youth information centres and services shall help young people both to access information provided via modern information and communication technologies, and to develop their skills in using them.
16. Each source of funding for youth information work should not act in any way that prevents a youth information centre or service from applying all the principles of this Charter.



principles for online youth information

Approved by the 20th General Assembly of ERYICA
Rotterdam, the Netherlands, 05.12.2009

Internet is a powerful source of information and communication, as well as an integrated part of the social environment of young people. Provision of generalist Youth Information and Counselling online, as well as orientation on the Internet are new tasks, which are complementary to existing Youth Information work.

In addition to the role of Youth Information, helping young people find the right information and take their own decisions, Online Youth Information supports them to maximise the benefits of the Internet and minimise its potential risks.

Online Youth Information is an integral part of Youth Information work and thus, shall comply to all the principles formulated in the European Youth Information Charter. As Online Youth Information has some specific characteristics, an additional set of guidelines is needed.

In order to ensure the quality of provided Online Youth Information services and to guarantee their added value and trustworthiness ERYICA, the European Youth Information and Counselling Agency adopted the following principles.

1. Online Youth Information shall be accurate, up to date and verified. The date when it was produced or updated shall be clearly mentioned.
2. The content shall be based on the needs of young people. Those needs have to be identified and evaluated in an ongoing process.
3. The content shall be a selection of relevant, free of charge information that provides an overview of different options available. The applied selection criteria must be made public and understandable.
4. Online Youth Information shall be understandable for young people and presented in an attractive way for them.
5. Online Youth Information services shall be operable for all, especially taking into account users and groups with specific needs.
6. When young people have the opportunity to ask a question online it shall be clear within which time limit they will receive an answer. The answer shall be tailor-made and it shall be clear who is providing it.
7. When young people are included in producing content, the accuracy of the final content shall stay the responsibility of the youth information organisation.
8. Encouraging young people to give feedback shall be an integrated part of the ongoing development of Online Youth Information services. The feedback shall be easy to submit. It must be then evaluated and used to adjust the content. Young people shall be made aware of how their feedback has impacted on the services.
9. The author and the purpose of the Online Youth Information shall be clear and visible. If content of third parties is used, the source is clearly indicated.
10. It must be clear to the users who the providers of the Youth Information service are and what their motivation is. Full contact information should be clearly displayed. Sources of financial support shall be transparently displayed.
11. Online Youth Information services should provide methods and guidance which help young people increase their information literacy and online competences.
12. Online Youth Information services shall inform and guide young people on how to act in a safe and responsible way in online environments.
13. Online Youth Information services shall be a safe environment for young people.
14. Online Youth Information respects and protects the privacy of the users and allows them to modify or delete their own published private data.
15. Online Youth Information services respect the copyright of third parties and are aware of their own.
16. Youth Information workers shall be competent on the use of online tools and have information literacy skills. They shall be aware of new developments, relevant law and keep themselves informed about trends and new online practices among young people.

highlights of the year

Symposium on Youth Policy in South East Europe

The Symposium on Youth Policy in South East Europe: the Role of Information and Counselling in Young People's Social Inclusion and Access to Rights took place in Zagreb, Croatia on 19-20 June 2013.

The event was organised by the EU-CoE Youth Partnership, the Ministry of Social Policy and Youth of Croatia, the Croatian Government, ERYICA and the SALTO Resource Centre South-East Europe.

Over 60 participants from across Europe were welcomed in the Croatian capital by the Deputy Prime Minister, Milanka Opačić and Minister of Education, Zeljko Jovanović, as well as Director General of the DG EAC of the European Commission, Jan Trzuszczynski and Rui Gomes, from the Council of Europe's Youth Department.

The two-day event focused in particular on the role of youth information and counselling in fostering social inclusion of young people and access to their rights. Through keynote speeches, workshops and discussions, the event was looking at the issues surrounding quality, outreach and participation in the provision of information and counselling to young people.

The report and the background paper of the event can be downloaded at:
<http://eryica.org/news/symposium-youth-policy-south-east-europe-report-published>

European Youth Information Day

Having become a tradition by now, on 17 April 2013 the European Youth Information Day (EYID) was celebrated in the ERYICA network. The motto of this year was 'Lost? Found! – Youth Information on Your Side'.

A great deal of activities were organised by youth information centres, a sample of which was published on www.sheryica.org. The day also provided opportunity for centres belonging to an ERYICA member structure to increase their visibility and raise awareness of the information needs of young people and organisations that are working professionally to match those.



LOST? FOUND!
YOUTH INFORMATION
ON YOUR SIDE.

european
 youth information
 day

24th General Assembly (Antalya, Turkey, 18-21 April 2013)

The 24th General Assembly (GA) of ERYICA was hosted by the ERYICA Affiliated Organisation GSM Youth. During the Assembly, a new President and Governing Board were elected with a mandate until the GA in 2016.



Participants of the 24th General Assembly

The 24th ERYICA GA convened 49 participants from 19 countries.

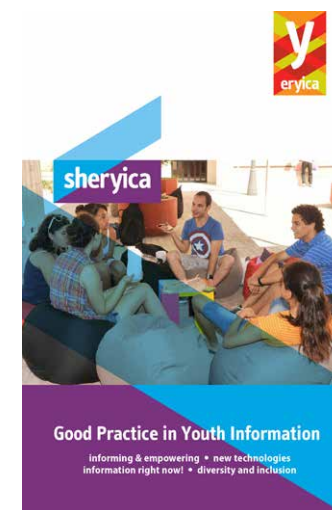
Good Practice Booklet

The publication showcases good practice in the ERYICA network, collecting outstanding examples of projects regarding their quality, innovative potential and their demonstrated successful outcomes.

Days after the European Youth Information Day, the new edition of the "Good Practice in Youth Information" booklet was issued. The good practices featured in the booklet represent the actual trends and developments in youth information practice across Europe.

In this edition, most of the good practices were selected from www.sheryica.org, the online platform for youth information workers that enables them to network and be inspired.

The booklet aims at providing visibility to youth information practice on European level, highlighting those that are of a particularly innovative nature, which thus can serve as an inspiration for possible future projects and collaborations.



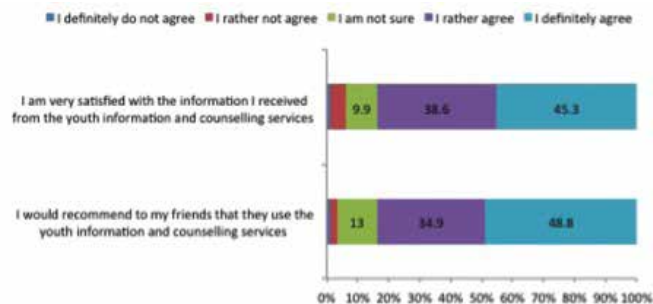
The electronic version of the publication is available for download at: eryica.org/page/publications

Survey on the Impact of Youth Information and Counselling

In the frame of the authoring process of the Compendium on National Youth Information and Counselling Structures, youth information centres in the ERYICA network asked their visitors to fill in the Survey.

The survey used the findings of the focus groups delivered by ERYICA members in 2011 and 2012 as a starting point in order to examine users' experiences with youth information and counselling services, as well as their objections and proposals to the stakeholders in this field. Its results are included in the Compendium.

Youth information centres also proved to be both the most positively evaluated facilities (based on satisfaction with the information provided) and the most reliable source of information, with 90% of respondents finding them 'very' or 'rather' reliable.



The analysis of 438 answers from 14 countries showed that young people are in general satisfied with youth information and counselling services (90% being 'very' or 'rather' satisfied) and 85% of them would recommend or rather recommend the use of these services to their friends.

Further findings of the survey can be found in the Compendium on National Youth Information and Counselling Structures: <http://eryica.org/sites/default/files/Compendium%20on%20National%20Youth%20Information%20and%20Counselling%20Structures.pdf>

2nd Young Ambassadors' Meeting

The event was hosted by Solna UngInfo in Stockholm, Sweden, and it took place in the time period 27-31 May 2013.



Following the success of the "Youth Ambassador Meeting", that took place in Malta in 2012, a second edition was organised in order to create a permanent pool of Youth Ambassadors who can help youth information workers to understand the views, the needs, and interests of young people and give their opinion regarding

and during the development of new ERYICA services and projects. This second meeting was equally successful and Youth Ambassadors were present at all major ERYICA project meetings during the year, to the contentment of the representatives of member organisations.

projects

Youth on the Move – InfoMobility (YoMIM)

The overarching goal of the *Youth on the Move – InfoMobility (YoMIM)* project is to innovate and to enhance youth work whilst fostering synergies between the main actors in the field of youth information and counselling, paying special regard to cross-border European mobility.

Running between 1 February 2013 and 30 May 2014, the project aims at offering new methodological and technological solutions to meet the needs of young people on the move.

InfoMobility means providing information, guidance and counselling before and during young people's permanence in a foreign country. Remarkably, the project will establish synergies between European Youth Card issuers and youth information and counselling structures.

Practically, the Youth on the Move – InfoMobility project aims at complementing the services offered by Youth Information Centres by paying special regard to young people who take part in cross-border European mobility programmes. Through the guidance and information YoMIM Guides provide, young people can optimise their stay abroad. By getting engaged in the YoMIM service, YICs can also increase and maximise their impact on the target community.

The project will deliver the following concrete outcomes:

- the establishment of the YoMIM Network, consisting of Youth Information Centres with a trained YoMIM Guide;
- the creation and delivery of a YoMIM Training for the Guides, preparing them to the specificities of InfoMobility;
- the establishment of quality guidelines for the provision of the services;
- the design of an e-book template for the training manual; and
- the development of a smartphone application and a website to provide up-to-date information for young people on the move.

The service is planned to become a permanent offer of Youth Information Centres that belong to the ERYICA network and as a first step towards this, YoMIM Centres will be mapped on the European Youth Portal.



Participants of the 1st Networking Meeting in Maribor, Slovenia

In 2013, the following meetings took place in the frame of the YoMIM project:

YoMIM Guides:

First Networking Meeting in Maribor, Slovenia on the dates of 1-5 July 2013.

EURYICA Working Group on quality:

1 July 2013 in Maribor, Slovenia and 21-22 October 2013 in Vilnius, Lithuania.

Training Task Force:

See chapter Training Task Force below.



The partners of the YoMIM project are:

- LOGO Jugendmanagement, Austria
- Zajednica ICM, Croatia
- ENTK, Estonia
- Koordinaatti, Finland
- Foundation for Youth, Lithuania
- ERYICA, Luxembourg
- Aġenzija Żgħażaġh, Malta
- Ponto JA Lisbon, Portugal
- Ponto JA Braga, Portugal
- European Youth Card Association, Slovakia
- MISSS, Slovenia
- CIPAJ, Spain
- Solna UngInfo, Sweden
- JONG Rotterdam, The Netherlands
- GSM Youth, Turkey

For more information, visit

<http://eryica.org/page/youth-move-infomobility-yomim>

Summer University on Youth Information and Counselling (SUYIC)

Preparations of the Summer University in 2014 have already begun in 2013. Through the event, ERYICA and the partners aim to support the development of youth policy in Europe and in partners' countries by leveraging on quality youth information and counselling.



The University will involve 25 core partners from 9 African and 10 European countries, besides other ERYICA members, youth information organisations and networks, such as the European Youth Card Association (EYCA) and Eurodesk. Preparations are coordinated by ERYICA, with the collaboration of the Portuguese Institute for Youth and Sports (IPDJ) and the Portuguese Youth Council (CNJ).

With support from the European Commission and the Council of Europe,

the Summer University will consist of a number of non-formal education activities, expert presentations on youth information, group work on regional perspectives, training modules, networking activities and feedback sessions.

A preparatory meeting took place in Lisbon, Portugal, on the dates of 29-30 November 2013.

Training to Trainers

To provide permanent and sufficient supply of trainers for all the training courses the Training Task Force have developed, ERYICA organized 3 training to trainers courses on a project basis during 2013.



Participants of the Digital YIntro Training to Trainers with their certificates

These prepared 46 trainers altogether on the YIntro, Digital YIntro and Jimmy – Youth Information Mediator courses.

For further details, see the section 'Training for Youth Information Workers'.

services

Infomobil

The first international service of ERYICA is preparing for a new life under the 'Youth on the Move – Infomobility' (YoMIM) project.



The content of the site is going to be, among others, available in a smartphone application.

SHeryica

By the end of 2013, SHeryica, the online platform for Youth Information workers, welcomed its 500th registered member. These Youth Information professionals come from 32 countries and 288 Youth Information Centres (dated 21.02.2014).



The stories published on the platform are automatically shared on Facebook and Twitter, whereas the initiative to consider SHeryica news as the basis of future Good Practice booklets continues.

www.sheryica.org

Intranet

The Intranet system (first introduced in 2011) has a constantly increasing role in the everyday work of ERYICA. In 2013, the subscription, application and registration to all ERYICA events took place through an online form in this system, as well as all trainings were evaluated through an online questionnaire.

It also serves as a store for all corporate documents and offers co-operative working interface and storage space for members as well. Nevertheless, the most spectacular use of the system in the ERYICA network in 2013 was the 'Young People and Information' survey (see *Highlights*) that gathered data from 14 countries, in 11 languages.

training for youth information workers

Trainings are the most successful service of ERYICA, with a high number of courses organised in 2013 as well. Namely, 219 participants of 14 courses received ERYICA certificates in 8 countries, having completed one of the following trainings:

YIntro

- Tallinn, Estonia, 12-14 and 17-18 June 2013, organised by ENTK and Egomind
- Prague, Czech Republic, 14-17 November 2013, organised by NIDM
- Larnaca, Cyprus, 14-19 November 2013, organised by ERYICA and hosted by the Youth Board of Cyprus
- Daugirdiskes, Lithuania, 25 November – 1 December 2013, organised by LIJOT
- Tallinn, Estonia, 17-19 December 2013 and 8-9 January 2014, organised by ENTK and Egomind

YIntro Training to Trainers

- Kloogaranna, Estonia, 1-7 March 2013, organised by ERYICA and hosted by ENTK

Digital YIntro

- Larnaca, Cyprus, 18-22 October 2013, organised by the Youth Board of Cyprus

Digital YIntro Training to Trainers

- Struga, F.Y.R. Macedonia, 8-13 October 2013, organised by ERYICA and hosted by SEGA

Advanced YIntro

- Rakvere, Estonia, 13-14 and 27-28 March 2013, organised by ENTK and Egomind

Jimmy

- Rauma, Finland, 25 February 2013 and 8 April 2013, organised by Koordinaatti
- Turku, Finland, 19 March and 21 May 2013, organised by Koordinaatti
- Vantaa, Finland, 16 April and 7 May 2013, organised by Koordinaatti
- Rotterdam, the Netherlands, May 2013, organised by JONG Rotterdam

Jimmy Training to Trainers

- Schengen, Luxembourg, 14-16 June 2013, organised by ERYICA and hosted by CIJ

training task force

Training courses are designed and revised by ERYICA's Training Task Force (TTF), gathering some of the most recognised trainers and training experts in Europe in the field of youth information work.

Members of this task force are elected by the Governing Board and its members provide general coordination of training-related activities, as well as they contribute to ERYICA events.

In 2013, the Training Task Force met 5 times and held a number of online meetings. During these, the *YIntro – Stepping into Youth Information* course was updated and a new *YoMIM* training course was drawn up, a Trainers' Seminar was outlined and the ERYICA training system was kept supervised.

The meetings of the Training Task Force took place at the following venues and dates:

4-6 January 2013, Oulu, Finland,
hosted by Koordinaatti

8-10 March 2013, Tallinn, Estonia,
hosted by ENTK and Egomind

4-6 June 2013, Tallinn, Estonia,
hosted by ENTK and Egomind

7-9 September 2013, Vienna, Austria,
hosted by B. Ö. Jugendinfos

8-10 November 2013, Rotterdam, the Netherlands, hosted by JONG Rotterdam



From left to right: Hannes Sildnik, Görkem Bagci, Dick Smit, Mika Pietilä, Imre Simon, Mick Conroy and Irena Mikulić

Members of the Training Task Force are:

Mika Pietilä – Chair, Koordinaatti, Finland
Görkem Bagci – GSM Youth Services Centre, Turkey

Alexandra Beweis – Bundesnetzwerk Österreichische Jugendinfos, Austria

Mick Conroy – University of Wales, Newport, United Kingdom

Irena Mikulić – PRONI Centre for Social Education, Croatia

Hannes Sildnik – ENTK, Estonia

Dick Smit – JONG Rotterdam, the Netherlands

Imre Simon – ERYICA, Luxembourg (ex officio)

partnership with the council of europe

Since 1997, ERYICA's activities with the Council of Europe have been developing within the framework of the Partnership Agreement that is being maintained through the work of the Joint Coordinating Committee (JCC).

In 2013, the JCC met in Brussels on 12 November to evaluate the partnership's activities and plan the ones of 2014. The representatives of ERYICA in the JCC are Sanja Vuković-Čović, Miriam Teuma, Sif Vik and Davide Capecchi.

Publications

ERYICA's co-operation with the Council of Europe was centred on publications in 2013.

A brand new cornerstone document, the **Compendium on National Youth Information and Counselling Structures**, which will be published in 2014, aims at being the main systemized source of information for stakeholders in countries where no youth information and counselling structures have yet been established and countries where such structures or separate services could be significantly improved.

Another publication, the **Info-Rights Kit** will equally be published in 2014 by the Council of Europe and translated to languages other than English. The toolkit is intended to assist youth information workers working directly with young people and can be used in non-formal education activities too.

Finally, the well-established **Youth Information Starter Kit** was translated to further languages and is now available in English, French, German, Spanish, Russian, Macedonian and Turkish.

No Hate Speech Movement

The Campaign, launched by the Council of Europe, is part of the project **Young People Combating Hate Speech Online**. The project stands for equality, dignity, human rights and diversity, against hate speech, racism and discrimination in their online expression.

The project equips young people and youth organisations with the competences necessary to recognize and act against such human rights violations. The working methods are awareness raising, advocacy, and it also seeks for creative solutions. It is a project for action and intervention.

ERYICA is a partner of the project and the organisation is represented in the



Follow-up Group of the Campaign. ERYICA's representative in this body is a member of the Governing Board: first Lien Vanbrabant and then Nele Bulens.

Besides, ERYICA promoted the Campaign through its website, Facebook page, newsletter and direct communication to Members, encouraging them to take an active part in the Campaign and contribute to the success of its aims.

Representation of ERYICA in the CDEJ

Since 2008, ERYICA is an observer of the CDEJ (European Steering Committee for Youth), a statutory body of the Council of Europe that is co-managing the Youth activities and budget of the Department of Youth and Sport together, on an equal basis, with the Advisory Council on Youth. Davide Capecci represented ERYICA, as an observer, during the meeting of 14-16 October 2013.

CDEJ Summer University

This year's CDEJ Summer University was held on dates of 19-23 August 2013, in the city of Kosice, Slovak Republic. ERYICA was represented in this event by Sif Vik, ERYICA Treasurer.

During the days of the event, participants from a wide range of European backgrounds had the chance to learn more about the Council of Europe and its aims particularly in the youth field and the composition of the CDEJ – European Steering Committee on Youth.

Every year, the CDEJ Summer University aims to provide members of the CDEJ and the Advisory Council (notably new members) with a learning experience, which is likely to improve their motivation and capacity to actively participate in the work of the Council of Europe's youth sector, particularly in its co-management structures. The central topic of this year's edition was that of Roma youth.

how eryica works

The Governing Board is the organ responsible for the implementation of the objectives of the Agency. Having completed their 3-year mandate, the 24th General Assembly of ERYICA elected a new Governing Board in April 2013.

The members of the Governing Board until the 24th General Assembly were:

President:

Marc Boes (JONG Rotterdam)

Vice Presidents:

Claire Conlon (CIDJ, France)

Sanja Vuković-Čović (Zajednica ICM, Croatia)

Treasurer:

Mika Pietilä (Koordinaatti, Finland)

Members:

Julie Mensík Čáková (NIDM, Czech Republic)

Jelena Miljanić (Forum MNE, Montenegro)

Tanja Novaković (MISSS, Slovenia)

Jorge Orlando Queirós (IPJ, Portugal)

The members of the Governing Board since the 24th General Assembly are:

President:

Sanja Vuković-Čović (Zajednica ICM, Croatia)

Vice Presidents:

Miriam Teuma (Aġenzija Żgħażaġh, Malta)

Daniel Poli (IJAB, Germany)

Treasurer:

Sif Vik (Forum för

Ungdomsinformasjonskontor, Norway)

Members:

Lien Vanbrabant (Jong & Van Zin, Belgium; until October 2013)

Nele Bulens (Jong & Van Zin, Belgium; from November 2013)

Franck Chabriac (CIJ, Luxembourg)



Leaving and newly elected members of the Governing Board gather at the 24th General Assembly. From left to right: Lien Vanbrabant, Sanja Vuković-Čović, Franck Chabriac, Mika Pietilä, Marc Boes, Sif Vik, Jorge Orlando Queirós and Daniel Poli.

The ERYICA Governing Board had its 4 annual meetings in the following venues and dates:

Meeting 45: Rotterdam, the Netherlands (1-2 March 2013); hosted by JONG Rotterdam

Meeting 46: Antalya, Turkey (17 April 2013); hosted by GSM Youth

Meeting 47: Stubica, Croatia (27-30 June 2013); hosted by Zajednica ICM

Meeting 48: Mellieha, Malta (10-12 October 2013); hosted by Aġenzija Żgħażaġh

the eryica office

Since June 2007, the ERYICA Secretariat is based in Luxembourg.

In 2013, it consisted of a team of three people:

Davide Capecchi

Director

Imre Simon

Members' Services Coordinator

Marie-Paule Kohn

Accountant

ERYICA is hosting interns in the framework of the Erasmus programme. In 2013, Justine van Egroo from Belgium, Rusudan Bigvava from Georgia, Karolina Latka from Poland, Blanca Bordallo from Spain and Nikos Takantzias from Greece supported the activities of the Secretariat.

membership

By the end of 2013, ERYICA's membership counted 25 Members, 7 Affiliated organisations and 2 Co-operating organisations in 27 countries.

Members

Austria

Bundesnetzwerk Österreichische Jugendinfos

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CIDJ – Centre d’information et de documentation pour jeunes

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Croatia**AYICC – Zajednica informativnih centara za mlade u Hrvatskoj**

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Cyprus**Youth Board of Cyprus**

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Fax: (357+2) 240.27.00

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Website: <http://www.youthboard.org.cy/>

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Portugal

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Affiliated Organisations**Andorra**

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FYROM

Coalition of youth organizations SEGA

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Liechtenstein

aha – Tipps & Infos für junge Leute

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Website: <http://www.youthnet.org>

Cooperating Organisations**Lithuania**

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Phone: +46 8 7050024

E-Mail: info@solnaungdomscafe.se

Website: <http://www.unginfo.se>

why join us?

Being a Member of ERYICA will enable organisations to access a number of opportunities from which all non-members are excluded. How and by what extent these can be taken advantage of strongly depends on the nature and on the needs of each organisation.

Being part of a European-wide network of more than 7,500 youth information centres will allow members to:

1. Accessing and exchanging good practice, innovative methods, knowledge, ideas, passion and enthusiasm by taking part in study visits, meetings, seminars and in the General Assembly;
2. Taking part in Training and Training to Trainers of Youth Information workers, through courses organised directly by ERYICA or by members and partner organisations;
3. Receiving political support in establishing, maintaining, strengthening youth information in cooperation with local and governmental bodies, thanks to the important role of ERYICA as policy development actor in the Council of Europe and with the European Union;
4. Posting items in the ERYICA Newsletter, sent to a broad number of stakeholders;
5. Being elected to the Governing Board of the Agency, renewed every three years;
6. Accessing fundraising opportunities,
7. being constantly informed about adequate calls of proposal;
8. Receiving support through the "Country Development Service", a programme aiming at empowering Members under specific conditions;
9. Contributing to the development of generalist information in Europe and supporting colleagues in this challenging task;
10. Influencing policy making processes in Europe and different countries;
11. Have the right to use the ERYICA logo on your website and in printed materials and claim membership, also through Members' certificates;
12. Be involved in the "Infomobil" service, an online platform supporting mobility of young people in Europe;
13. Being member of SHERYICA, the interactive platform for youth information workers;
14. Make a difference in youth information to millions of young people in Europe.

And most of all, to enable young people in Europe to make informed choices, relevant to their lives.

ERYICA at a Glance

December 2013: The Youth Information Starter Kit is available in 7 languages. **September 2013:** An ERYICA video opens the EU Youth Conference in Vilnius, Lithuania. **June 2013:** The Symposium on Youth Policy in South East Europe: the role of information and counselling takes place in Zagreb, Croatia. **June 2013:** A new group of Youth Ambassadors meet for a training. **April 2013:** A new Governing Board is elected for a 3-year mandata at the 24th General Assembly. **April 2013:** The second edition of the Good Practice in Youth Information booklet is published. **February 2013:** ERYICA begins the Youth on the Move – InfoMobility (YoMIM) project, the goal of which is to innovate and enhance youth work in the field of mobility. **July 2012:** pilot of the 5th youth information training course of the ERYICA training system, the Advanced YIntro. **April 2012:** launch of the Information Right Now! Campaign in partnership with the Council of Europe. **June 2011:** Publishing of Guide to Safety and Quality online. **April 2011:** 25th Anniversary Celebration of ERYICA in Opatija, Croatia. **February 2011:** launch of JIMMY, the Youth Information Mediator project. **September 2010:** Colloquy “Bridging the Gap” organised with support of the Council of Europe in Budapest, Hungary, European Youth Centre. **June 2010:** Launch of Council of Europe Recommendation CM/Rec(2010)8 on Youth Information. **December 2009:** ERYICA launches SHERYICA, the Interactive Platform for Youth Information workers and adopts the Principles for Online Youth Information. **January 2009:** Launch of the “A Better Youth Information for New Times” project. **December 2008:** Launch of ERYICA’s first project Meet the Street. **April 2008:** ERYICA inaugurates the European Youth Information Day, on April 17th. **November 2007:** ERYICA together with the Council of Europe organises a colloquy on the Future of Youth Information in Europe in Budapest, Hungary. **July 2007:** ERYICA office moves to Luxembourg. **April 2006:** ERYICA celebrates its 20th anniversary and organises a European seminar on Youth Participation together with Eurodesk and EYCA in Vienna. **November 2005:** Policy statement on “Indicators for a National Youth Information Policy” is adopted in Ljubljana, Slovenia. **September 2005:** ERYICA organises the European Seminar on “Quality Matters in Information for Young People” together with Eurodesk and EYCA in Paris. **November 2004:** Updated version of the “European Youth Information Charter” is adopted in Bratislava. **December 2001:** ERYICA releases the Minimum Basic Training Course (MBTC) module for its training of Youth Information workers. **November 2000:** First ERYICA Governing Board is established. **July 1999:** ERYICA publishes its first study on “Generalist Youth Information in Europe in 1997”. **December 1998:** ERYICA launches the online version of Infomobil. **April 1997:** Council of Europe signs a Partnership Agreement with ERYICA. **December 1996:** 12 organisations in 8 countries constitute ERYICA’s initial partners. **April 1995:** European Colloquium (Marly-le-Roi, France) recommends the creation of a framework for European cooperation in the field of “generalist” Youth Information and counselling. **April 1994:** ERYICA registers as a non-profit making association in Luxembourg. **December 1993:** 4th ERYICA General Assembly in Bratislava, Slovakia adopts the European Youth Information Charter. **May 1991:** ERYICA publishes the “European Directory of Youth Information Centres”: 471 centres in 18 countries. **February 1990:** Committee of Ministers (Council of Europe) adopt Recommendation 90/7 on “Information and Counselling to be Provided to Young People in Europe”. **May 1988:** 1st ERYICA General Assembly (Pomezia, Italy). **August 1987:** ERYICA registers as a non-profit-making association in Amsterdam. **June 1987:** ERYICA launches first “Guides for Young Visitors”, booklets containing practical information about European countries to promote youth mobility. **April 1986:** Founding of ERYICA in Madrid, Spain as the result of a constitutive Meeting.

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For more information, please visit
www.eryica.org



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